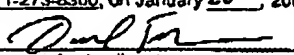


JAN 20 2006

<p align="center"><b>CERTIFICATE OF TRANSMISSION</b></p> <p>I hereby certify that this correspondence is being transmitted by fax to the U.S. Patent and Trademark office to fax number 571-273-8300, on January 20<sup>th</sup>, 2006.</p> <p> Attorney for Applicant</p>
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**PATENT**  
**Docket No. 2866.2.1**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant:	Feature Films for Families	)	
		)	
Serial No.:	09/920,072	)	
		)	Art Unit: 2645
Filed:	August 1, 2001	)	
		)	
For:	Voice Transition Script Caller	)	
		)	
Examiner:	Allan Hoosain	)	

DO NOT ENTER

- M.E.

**RESPONSE - AMENDMENT C**

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA, 22313-1450

Dear Sir:

Applicant's attorney thanks Examiner Hoosain for the interview held on January 5, 2006.

Responsive to the Office Action mailed December 15, 2005 and the Interview Summary mailed January 10, 2006, please reconsider the above-identified application in view of the following amendments.

1. (Currently amended) A method for customer contacting, the method comprising:  
providing a system for interaction with a contact, the interaction being selectable between  
human and computer delivery;